July 2014

Table of Contents

Follow this and additional works at: http://commons.pacificu.edu/olaq
Part of the Library and Information Science Commons
**Oregon Library Association**
**1997-98 Executive Board**

President • Sara Charlton  
Tillamook County Library  
503-842-7492  
scharltton@wcn.net

Vice President • Terry Ann Rohe  
Portland State University  
503-725-4542  
rohet@pdx.edu

Past President • Gary Jensen  
Western Oregon University  
503-838-8886  
jenseng@wou.edu

Secretary • Jey Wann  
Oregon State Library  
503-378-4198 x248  
jey.a.wann@state.or.us

Treasurer • Andrew Bonamici  
University of Oregon  
541-346-2082  
bonamici@oregon.uoregon.edu

ALA Representative • Deborah Carver  
University of Oregon  
541-346-1892  
dcarver@oregon.uoregon.edu

PNLA Representative • Nancy Sparrding  
Cedar Mill Community Library  
503-645-1257  
spauldin@teleport.com

State Librarian • Jim Scheppke  
Oregon State Library  
503-378-4367  
jim.b.scheppke@state.or.us

Academic Library Division • Janet Webster  
Guin Library, Hatfield Marine Science Center  
541-867-0249  
webster@ccmail.orst.edu

Children's Services Division • Steven Engelfried  
West Linn Public Library, 503-656-7857  
steven@westlinn.lib.or.us

Public Library Division • Aletha Bonebrake  
Baker County Public Library, 541-523-6419  
aletahab@oregontrail.net

Trustees and Friends Division • Anne Carter  
541-686-2558  
atecarter@aol.com

Member at Large • Paula Hamilton  
Mt. Angel Abbey Library  
503-845-3361  
paulah@mtangel.edu

**OREGON LIBRARY ASSOCIATION'S**  
**REFERENCE ROUND TABLE (RRT)**

**Objectives**
- To provide a practical framework for sharing information, fostering professional interactions, and providing continuing education opportunities.
- To be a support system for front-line library workers engaged in reference services in all types of Oregon libraries.

Programs are the centerpiece of activity in the organization. The Reference Round Table generally holds four each year, including a program at the OLA conference, and it strives to hold them in different parts of the state.

Programs tend to be practical: They are developed from member suggestions, and they feature expertise from among Oregon's own librarians.

Each half-day event includes a brown bag lunch beforehand and a tour of the host library following the program, when possible.

Reference Round Table programs are free and open to all interested members of the library community.

You can join the Reference Round Table when you send in your OLA membership fees. By checking the RRT box on the membership form and paying an extra $5, you become a member.

---

**The Publications Committee**

Anne Billeter, chair  
*Jackson County Library*

Aletha Bonebrake  
*Baker County Public Library*

OLA Hotline editor

Deanna Itis  
*Oregon State Library*

Lynda Larremore  
*Pacific University Library*

Carolyn Peake  
*Lake Oswego Public Library*

Colleen Bell, ex officio  
*University of Oregon Knight Library*

OLA Hotline and Webpage editor

Juanita Benedicto, ex officio  
*University of Oregon Knight Library*

OLA Hotline and Webpage editor

Cynthia Sturgis, ex officio  
*Leading Library of Milwaukee*

Ad coordinator
Reference Services: Change and Constancy

Conversations with librarians and library staff throughout the state confirm the themes emerging from the articles in this issue of the Quarterly: "The times, they are a-changin" and "The more things change, the more they stay the same."

Our reference "books" are hypertext Web pages. Our patrons may live down the block or across the state. We're asked about downloading "acrobats." We're teaching grandparents to "HotMail" their grandkids. We don't all have an MLS degree.

So what's the same? Library patrons continue to ask for our help. Reference "librarians" remain committed to helping users find answers to their information needs and teaching them to use the resources we make available to them. Reference collections continue to grow and reflect community needs. Although there is change, there is constancy as well.

The contributors to "Reference Services: Change and Constancy" include experienced and new librarians, public, academic, and school librarians; professionals, paraprofessionals, and librarians-at-a-distance. Reference service is, ultimately, about people, and the authors reflect the strength and diversity of our profession.

Loretta Rielly, Oregon State University Library
Arden Shelton, Multnomah County Library
Guest Editors

OLA Quarterly is indexed in Library Literature.